



27 February, 2025  
To Whom it May Concern

As Insurance Brokers to PHS Bidco Ltd &/or Personnel Hygiene Services Limited we are writing to confirm that our client has arranged professional indemnity insurance in respect of their following companies/divisions: -

PHS Compliance Ltd  
Direct 365  
Personnel Hygiene Services (Hygiene Division only - incorporating PHS Washrooms, PHS Treadsmart, PHS Waste Management and PHS Direct)

**Professional Indemnity**

Insurer:	HCC International Insurance Company
Policy Number:	11944P23
Period:	2nd March 2025 To 1st March 2026 Both days inclusive (GMT)
Limit of Indemnity:	Any one Claim £5,000,000 defence costs & investigation costs in addition.
Excess:	Any One Claim £50,000 (Reduced to £10,000 in respect of PHS Compliance contract with ISS Facility Services Ltd)
Additional Information:	Insurers understanding is that the following activities are covered under the policy in respect of PHS Compliance as declared to insurers:-  Portable Appliance Testing (PAT). Fixed Installation Testing (FIT). Remedial Works. Fire Testing & Fire Safety Risk Assessments. Calibration of medical instruments. Project work. Air Conditioning Testing/Works

Willis Limited  
First Floor  
Southgate House  
Wood Street  
Cardiff  
CF10 1GR

T +44 29 2037 5848  
E [tim.mallett@wtwco.com](mailto:tim.mallett@wtwco.com)  
W wtwco.com

Willis Limited, Registered number: 181116 England and Wales. Registered address: 51 Lime Street, London, EC3M 7DQ. A Lloyd's Broker. Authorised and regulated by the Financial Conduct Authority



This letter is provided as a courtesy to our client as a matter of information only and confers no rights on the holder. Our duties in relation to this insurance are to our client and we accept no duty of care or responsibility to you or any other third party and any liability to you or any third party is excluded. This letter does not amend, extend or alter the coverage afforded by the policies, nor does it purport to set out all of the policies' terms, conditions and exclusions. The policy terms, conditions, limits and exclusions may alter after the date of this document or the insurance may terminate or be cancelled, and the limits shown may be reduced by paid claims. We have no obligation to advise you of any changes which may be made to the policies or to advise you of their cancellation or termination.

Signed on behalf of WILLIS LIMITED

A handwritten signature in black ink, appearing to read 'Tim Mallett', is written over a faint, light-colored signature line.

Tim Mallett Dip CII  
Client Service Executive