



02 March 2026

To Whom it May Concern

As Insurance Brokers to PHS Bidco Ltd &/or Personnel Hygiene Services Limited we are writing to confirm that our client has arranged professional indemnity insurance in respect of their following companies/divisions: -

PHS Compliance Ltd
Direct 365
Personnel Hygiene Services (Hygiene Division only - incorporating PHS Washrooms, PHS Treadsmart, PHS Waste Management and PHS Direct)

Professional Indemnity

Insurer -	HCC International
Policy No	11944P26
Period	2 March, 2026 to 1 March, 2027.
Limit of Indemnity	Any one claim £5,000,000
Excess	Any one claim £50,000 (Reduced to £10,000 in respect of PHS Compliance contract with ISS Facility Services Ltd)
Additional Information	Insurers understanding is that the following activities are covered under the policy in respect of PHS Compliance as declared to insurers:- Portable Appliance Testing, Fixed Installation Testing, Remedial Works, Fire Testing & Fire Safety Assessments, Calibration of medical instruments, Project Work, Air Conditioning Testing/Works.

This letter is provided as a courtesy to our client as a matter of information only and confers no rights on the holder. Our duties in relation to this insurance are to our client and we accept no duty of care or responsibility to you or any other third party and any liability to you or any third party is excluded. This letter does not amend, extend or alter the coverage afforded by the policies, nor does it purport to set out all of the policies' terms, conditions and exclusions. The policy terms, conditions, limits and exclusions may alter after the date of this document or the insurance may terminate or be cancelled, and the limits shown may be reduced by paid claims. We have no obligation to advise you of any changes which may be made to the policies or to advise you of their cancellation or termination.

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Signed on behalf of WILLIS LIMITED

A handwritten signature in black ink, appearing to read 'Tim Mallett', is written over a faint, light-colored rectangular background.

Tim Mallett Dip CII
Client Service Executive